

## PRESS RELEASE

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### FVUC to Implement Advanced Metering

Fort Valley Utility Commission (FVUC) is moving to the next generation of metering. This upgrade of the metering system to an Advanced Metering Infrastructure will provide a variety of benefits, including better customer service and better reliability. **Within the next 30 days**, FVUC will be upgrading the existing **electric meter** of 1,500 homes or business with an Advanced Meter.

#### What to expect during installation?

- An FVUC employee or authorized contractor, with appropriate identification, will knock on the customer's door before installing the new AMI meter. If no one answers, installation will still proceed.
- Installations will occur between **8 a.m. and 6 p.m.**, Monday through Friday, and should take approximately **20 minutes** to complete.
- If the FVUC representative cannot physically access the meter at the property, it may be necessary to contact the customer to schedule an appointment.
- Expect a brief interruption during this time.
- The installation will occur at no cost to the customer.

To facilitate a quality installation, customers are requested to trim any vegetation or move any obstacles that could hinder access to the meter.

An AMI Frequently Asked Questions link has been added to the FVUC website to help address immediate questions. Please visit [fvutil.com](http://fvutil.com).