



COVID-19 Payment Assistance Program Information Sheet – **REVISED 12/2020**

In an effort to continue to help lessen the impact of the COVID-19 pandemic, the Fort Valley Utility Commission (“FVUC”) has revised the COVID-19 Payment Assistance Program implemented to assist customers who may experience difficulty in paying their utility bill. A limited amount of funds are available and the program will expire when the funds are depleted.

Eligibility Criteria (All criteria may not be applicable):

The following criteria will be considered in determining eligibility:

- Laid off or reduction in hours due to COVID-19
- Positive COVID-19 Diagnosis
- Lack of childcare resulting in loss of income
- Medical Hardship – Health at Risk
- Reduced household income due to COVID-19

Applicant must be the account holder on the utility bill and assistance will be equal to CURRENT bill amount, not to exceed \$350.00.

Recipient must not have received assistance from FVUC COVID-19 relief program since December 1, 2020 and are limited to two (2) allocations.

How to Apply:

Please call Middle Georgia Community Action Agency at 1-800-525-4972 Monday through Friday from 8:30am to 12:30pm for an application. You must have a copy of your Fort Valley Utility Commission utility bill, identification, verification of loss or reduced income and if applicable, medical documentation.